



## Experiencing problems with your new KidKraft product?

Before getting frustrated and returning your product to the store or Internet retailer, please give us a chance to solve all your problems. Call our office in **Dallas, TX** at **1-800-933-0771**. Our sales support team is available from **8:30 a.m. to 5 p.m.** Central Time Zone every **Monday through Friday**, and we want nothing more than for our customers to be satisfied. If you have a question and it isn't our normal business hours, just leave a message and we will call you back as soon as possible.

- Did the item arrive broken? Do you need us to send a replacement part?

**Please, let us help!**

- Does the item you received differ in any way from what was ordered?

**Please, let us help!**

At KidKraft, customer satisfaction is our top priority. Thank you for your business.

David Barr  
Executive Vice President

KidKraft  
4630 Olin Road  
Dallas Texas 75244  
[www.kidkraft.com](http://www.kidkraft.com)  
Toll Free: 1.800.933.0771  
Tel: 972.385.0100  
Fax: 972.385.0277

Before calling customer service, please  
have your item's batch code ready.  
This is your batch code:

If your batch code is not listed here,  
you can find it on the back or bottom  
of your product.  
(example batch code:101287/65006A/04)



# Doll Family of 7 - Caucasian

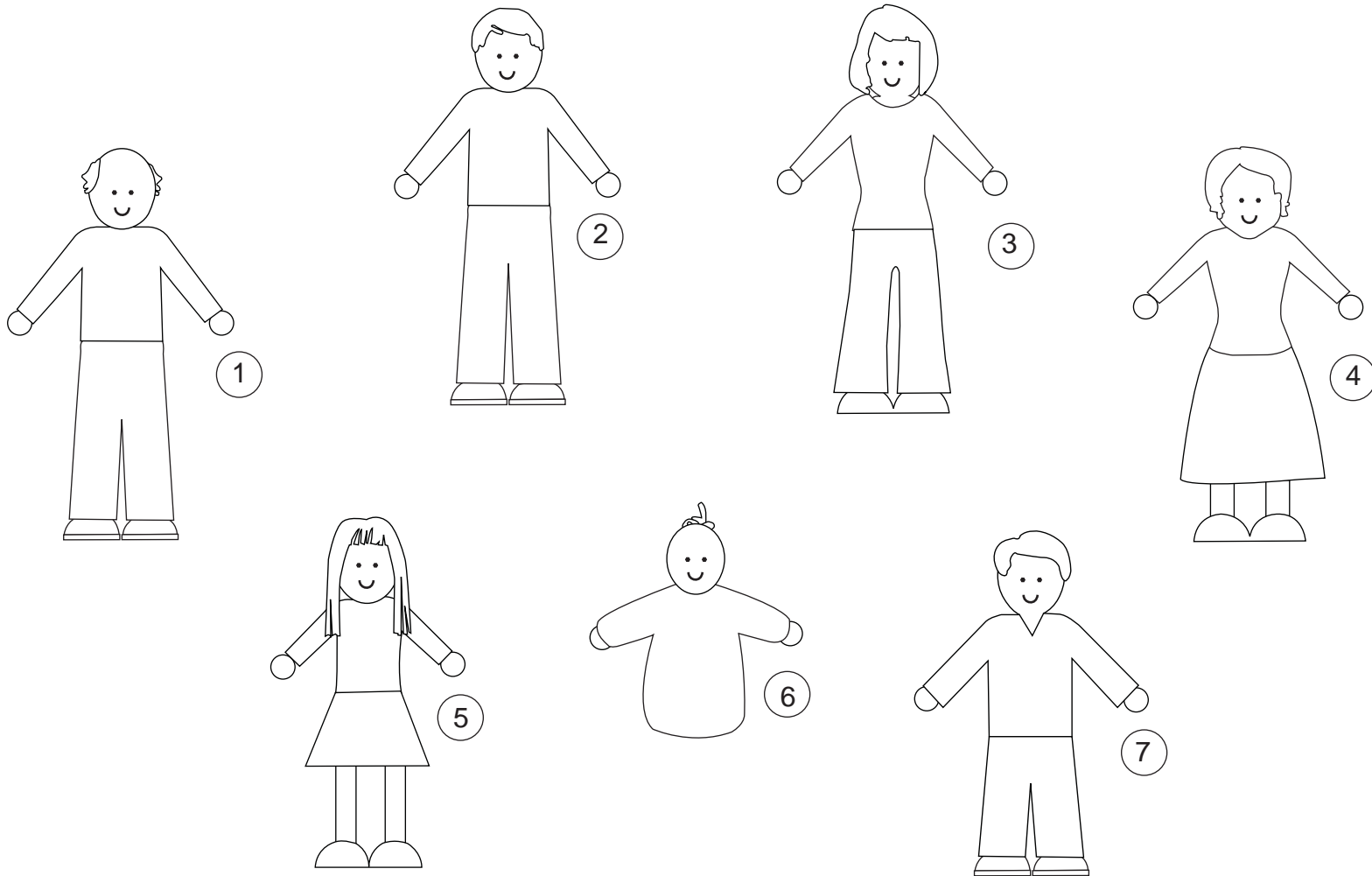
## Assembly Instructions

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Please retain this information for future reference

Item #65202, 65234

To order replacement parts, please visit [www.kidkraft.com](http://www.kidkraft.com)



Before calling customer service, please locate the batch code number (example: 2693/65006/04) found on the bottom or back of your product.

Customer Service  
1-800-933-0771  
[www.kidkraft.com](http://www.kidkraft.com)



## **IMPORTANT INFORMATION - PLEASE READ FIRST**

PLEASE NOTE THAT WE DO NOT WARRANTY AGAINST THE USE OF PERMANENT MARKERS, NON-WATER-BASED PAINTS, CRAYONS, OR WASHABLE MARKERS. SOME OF THESE ITEMS CONTAIN PERMANENT COLOR DYES THAT COULD DAMAGE THE SURFACE.

## **CLEANING INSTRUCTIONS**

SURFACE WASH ONLY WITH DAMP CLOTH.

## **SOLE AND LIMITED WARRANTY**

THIS PRODUCT IS WARRANTED SOLELY AGAINST MANUFACTURING DEFECTS FOR A PERIOD OF 90 DAYS FROM THE DATE OF PURCHASE, WHICH WARRANTY RUNS ONLY TO THE ORIGINAL USER OF THE PRODUCT. IN THE EVENT OF A MANUFACTURING DEFECT, PARTS WILL BE REPLACED OR THE ENTIRE PRODUCT WILL BE REPLACED OR THE PURCHASE PRICE WILL BE REFUNDED, AT THE ELECTION OF THE MANUFACTURER. TO ACTIVATE AND PROTECT THIS WARRANTY, PRESERVE EVIDENCE OF ORIGINAL PURCHASE AND CAREFULLY INSPECT THE CONDITION OF THE PRODUCT. SHOULD YOU OBSERVE ANY DEFECTS, DO NOT USE THE PRODUCT AND IMMEDIATELY NOTIFY THE MANUFACTURER. FAILURE TO DO SO SHALL CONSTITUTE MISUSE. MISUSE, FAILURE TO HONOR A WARNING, FAILURE TO SUPERVISE, INSPECT OR MAINTAIN THE PRODUCT, OR DAMAGE TO THE PRODUCT, WHETHER INTENTIONAL OR INADVERTENT, SHALL INVALIDATE THIS WARRANTY. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

TO SUBMIT A WARRANTY CLAIM PLEASE CONTACT KIDKRAFT CUSTOMER SERVICE AT 1-800-933-0771 FOR INSTRUCTIONS ON HOW TO PROVIDE PROOF OF PURCHASE AND HOW TO RETURN THE ITEM FREIGHT PRE-PAID.

**CUSTOMER SERVICE 1-800-933-0771**

**[www.kidkraft.com](http://www.kidkraft.com)**